

ELITE SNOW SERVICES

A Division of Elite Management Associates, Inc.

www.elitesnow.net



Snow Newsletter

Welcome to the first edition of Elite Snow's annual newsletter. In our business, we strive to exceed our customers' expectations in terms of service and communication. We hope you find the newsletter simple, concise, and informative.



Service Area

We have had customers ask us how we are able to respond to requests so quickly. This is simple, our office and salt facility are in Hodgkins. The furthest account from our facility is less than five miles away. This is one of the many ways that we distinguish ourselves from the competition.



Snow Budgets

Budgets are certainly integral in the snow business, and we work with our customers to best service their needs in a cost effective manner. If you ever need budget assistance, please feel free to contact us. We have financial models utilizing average snow amounts in the Chicago area. The way the weather is these days, you never know what to expect. Nonetheless, we are here to help.

**DID YOU
KNOW?**

1. We can email you snow service details after each event including when our crews were dispatched and what services were provided.
2. We are members of the Snow and Ice Management Association (SIMA®). This helps ensure our customers that we are staying on top of the industry.



Upon Request

We offer additional winter services including:

- Fire hydrant marking: We charge \$60.00 per hydrant for professional reflective hydrant markers. The highly visible fiberglass rod attaches to fire hydrants to ensure that emergency crews can locate them at night or in the snow.
- Fire hydrant painting: Over the years fire hydrants can become eyesores on the most beautiful properties. We will review your hydrants and provide a cost to scrape and paint per hydrant.
- Property clean-ups: Standard landscape contracts do not include winter clean-ups such as general trash removal and build-up. In fact, most landscape contracts do not begin until April 1st. The snow usually comes and goes a few times during the winter, but the garbage stays. We will review your site and provide an estimate.



Holiday Scheduling

Over the winter months, there are a few employee holidays including Thanksgiving, Christmas, and New Years. We would like to understand, to the best of our ability, you holiday service needs. Overall, our goal is to make sure your operation will run smoothly at all times while not incurring preventable charges for unnecessary snow and ice control services. When you are aware of your properties holiday scheduling needs, please send an email to Brett Kovel at bkovel@elitesnow.net.

Thank you so much for reading our first edition of the Elite Snow Newsletter! We welcome any questions or comments you might have.