ELITE SITE SERVICES

Snow Newsletter

Welcome to the latest edition of Elite Site's newsletter. In our business, we strive to exceed our customers' expectations in terms of service and communication. We hope you find our newsletter simple, concise, and informative.

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Social Media

We continue to build our presence through the use of Twitter. Please follow us @elitesnow. We will send

out weather updates and the occasional funny comment or photo. If you have a twitter account, just find and follow us. If you do not, it is easy to sign up and takes less than a few minutes. Search *elitesnow*, follow, and enjoy! Our links for LinkedIn and Twitter are also on our website at www.elitesnow.net.

Elite Tightens Service Area

Most businesses sole focus is to get bigger to make more money.

We are unique as our focus is to get better by learning from our experiences and establishing new efficiencies. Over the past 3 years, we have been working to establish our service area inside of approximately 2 miles from our operations facility. This is difficult because it involves turning down new opportunities. However, it allows us industry leading turn-around time on all customer requests. Additionally, future customers see our presence in a concentrated market and new business development happens organically.



We would like to thank all of our new and existing customers. It is a pleasure to work with all of you.

Holiday Scheduling

Over the winter months, there are a few employee holidays including Thanksgiving, Christmas, and New Year's. We would like to understand, to the best of our ability, your holiday service needs. Overall, our goal is to make sure your operation will run smoothly at all times while not incurring preventable charges for unnecessary snow and ice control services. When you are aware of your property's holiday scheduling needs, please send an email to Brett Kovel at brett@elitemgt.net. Thank you in advance.

Important Contact Information

Mailing Address: PO Box 628 Western Springs, IL 60558

Facility Location: 6880 River Road – Unit 6 Hodgkins, IL 60525

Office Information Office: (708) 352-2870 Fax: (708) 352-2871 www.elitesnow.net info@elitesnow.net

Emergency Contacts Brett Kovel: (708) 218-7509 Tim Kovel: (708) 600-3405 Al Kovel: (708) 935-2360 Mark Bobysud: (708) 256-6352



Follow us on twitter @elitesnow

Thank you for taking the time to read our latest newsletter. Next year, we plan to have more exciting news to share regarding our business. Enjoy the upcoming holidays and the extra time with your families.